

Amani Tours

Sustainable Excursion Policy

Date of approval: November 2022

Our company is committed to promoting sustainable excursions.

Sustainability of an excursion provider is of key importance, as it enables our company to extend sustainability practice throughout a core element in our tours / supply chain. When selecting excursions/activities for clients, it is our policy to recommend the most sustainable excursion options within their budget range. When we do have a chance to select the excursions, we will give strong preference to establishments that follow sustainable practices throughout all aspects of their operation.

Sustainable Excursion Principles

In our effort of selecting the most sustainable excursion suppliers available, we prefer establishments who follow these core principles:

1. The right product for the right price

The establishment is hygienic, sanitary and safe and is able to offer a good comfort and service to the expectation of our clients. Sustainable excursion practices can be found in all price ranges; hence we aim to identify the most sustainable options available within the budget of our clients.

2. Fair business

The establishment follows fair business practices, including transparency and adherence to law, human rights and economic/social equity, and environmental and animal protection.

3. Minimizes impact on the environment and society

The establishment places high priority on sustainable practices, aiming at minimizing its effect on the surrounding environment and society.

General Sustainability Considerations

Internationally certified excursions don't currently exist in Jordan, however there are suppliers that are known for their good practices. Sustainable practices can be found in all budget ranges. Hence our company mainly looks at their practices to identify the more responsible suppliers.

Evaluations of the excursions by our company can be made in several ways:

- Site visit by our company's sustainability coordinator / manager

- Observations from our guide
- Client feedback form

The following considerations will be made in the evaluation of excursion suppliers and will inform our company preference:

Human care

We aim to work with excursion suppliers with sound care for their human resources, which is of key importance to the tourism sector. Hence, we assess if the supplier maintains good labor conditions for their staff (minimum wage, reasonable working times, proper lunch hours, etc.).

No plastic policy

The excursion providers minimize the use of plastic and as a common practice does not offer plastic water bottles to its guests. Instead, the supplier makes available places where guests can re-fill jugs that are provided in the room and their own bottles.

Waste management

We verify that the excursion provider separates at least organic waste for composting and plastic for recycling where possible. Suppliers that are able to go beyond these basic waste management practices will be highly preferred.

Energy efficiency

The excursion providers follow energy efficiency practices, such as energy saving light bulbs, and energy efficient equipment, reduce the use of generator to the minimum. The supplier advises their clients (e.g. through signs and verbal communication) to switch off lights and electric appliances when not in use or has put in place an overall switch off plan (automated system).

Child protection

The excursion supplier ensures that the rights of children are respected and safeguarded. If the supplier employs children below the age of 14, the business should ensure that there are special working conditions put in place to safeguard them (for example part-time or on internship basis).

Local supplies

Excursion suppliers are stimulated to purchase and use local food products, which are produced based on fair trade and sustainability principles.

Biodiversity care

The excursion suppliers limit their negative effect on local and global biodiversity wherever feasible (e.g. do not offer red listed species on the menu).

Authentic charm

The excursion suppliers building (exterior and/or interior) incorporates elements of local art, architecture, or cultural heritage.

Community value

The excursion suppliers respect the intellectual property rights of local communities and contributes to the local community in whichever way they can (e.g. sponsoring of local events, donation to local heritage sites).

Stimulating enhanced sustainable practice

Our company follows a long-term strategy to improve the sustainability of regular excursion suppliers. Upon request or self-initiative, we support collaborative initiatives with other tour operators and/or stakeholders to promote sustainability among excursions in our destinations.

When possible, we talk to the excursion owner / manager about their current practices and what they could do to follow more sustainable practices (e.g. by visit from our manager or through our guides).

In addition, we may share best practice standards and guidance to our excursion suppliers, including:

- Information about certification, such as Travelife for Tour Operators
- Self-evaluation tools
- Training manuals

Sanctions

If it is revealed that an excursion supplier acts on unsustainable practices, our company will give them a warning. If that supplier does not amend its practice, our company will end any form of collaboration (informal and contractual) and will blacklist that company from any further association.